Instructions for use

WASHING MACHINE

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English,1

PWC 8128 W

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Installation

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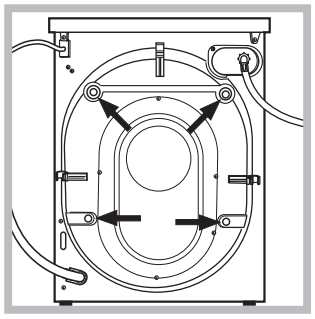
! This instruction manual should be kept in a safe place for future reference. If the washing machine is sold, transferred or moved, make sure that the instruction manual remains with the machine so that the new owner is able to familiarise himself/herself with its operation and features.

! Read these instructions carefully: they contain vital information relating to the safe installation and operation of the appliance.

Unpacking and levelling

Unpacking

1. Remove the washing machine from its packaging.
2. Make sure that the washing machine has not been damaged during the transportation process. If it has been damaged, contact the retailer and do not proceed any further with the installation process.



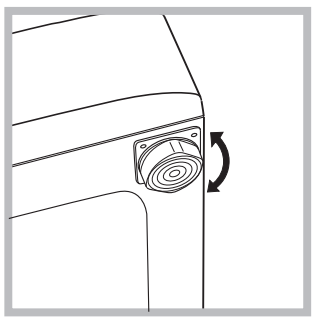
3. Remove the 4 protective screws (used during transportation) and the rubber washer with the corresponding spacer, located on the rear part of the appliance (*see figure*).

4. Close off the holes using the plastic plugs provided.
5. Keep all the parts in a safe place: you will need them again if the washing machine needs to be moved to another location.

! Packaging materials should not be used as toys for children.

Levelling

1. Install the washing machine on a flat sturdy floor, without resting it up against walls, furniture cabinets or anything else.

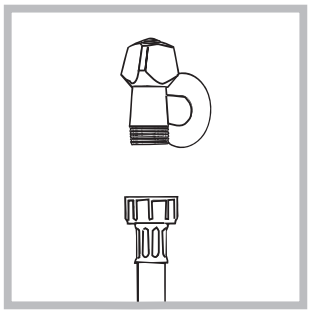


2. If the floor is not perfectly level, compensate for any unevenness by tightening or loosening the adjustable front feet (*see figure*); the angle of inclination, measured in relation to the worktop, must not exceed 2°.

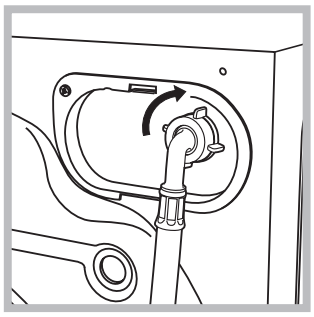
Levelling the machine correctly will provide it with stability, help to avoid vibrations and excessive noise and prevent it from shifting while it is operating. If it is placed on carpet or a rug, adjust the feet in such a way as to allow a sufficient ventilation space underneath the washing machine.

Connecting the electricity and water supplies

Connecting the water inlet hose



1. Connect the supply pipe by screwing it to a cold water tab using a ¾ gas threaded connection *(see figure).*
Before performing the connection, allow the water to run freely until it is perfectly clear.



2. Connect the inlet hose to the washing machine by screwing it onto the corresponding water inlet of the appliance, which is situated on the top right-hand side of the rear part of the appliance *(see figure)*.

3. Make sure that the hose is not folded over or bent.

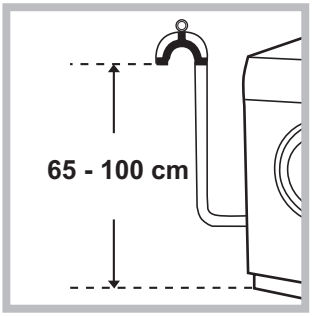
! The water pressure at the tap must fall within the values indicated in the Technical details table *(see next page).*

! If the inlet hose is not long enough, contact a specialised shop or an authorised technician.

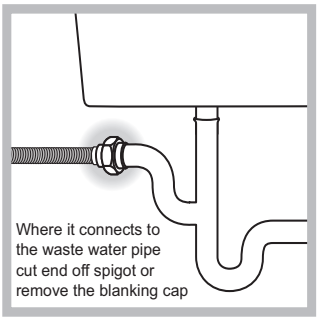
! Never use second-hand hoses.

! Use the ones supplied with the machine.

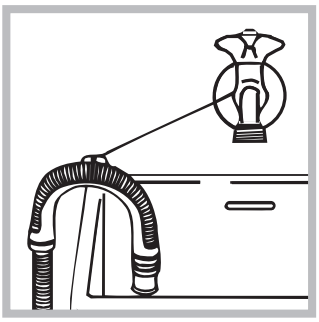
Connecting the drain hose



Connect the drain hose, without bending it, to a draining duct or a wall drain situated between 65 and 100 cm from the floor;



The drain hose may be connected to an under-sink trap. Before connecting the drain hose from the machine ensure that any blanks or removable ends have been taken off the spigot.



If it is place over the edge of a basin or sink be sure the free end of the hose should not be underwater.

! We advise against the use of hose extensions; in case of absolute need, the extension must have the same diameter as the original hose and must not exceed 150 cm in length.
Ensure that if the drain hose is pushed into a standpipe, that the end does not go down more than 15cms (6 inches). If the hose is pushed down too far, this may cause the machine to self -syphon ie. continuously empty as it is filling.

Electric connection

Before plugging the appliance into the mains socket, make sure that:

- the socket is earthed and in compliance with the applicable law;
- the socket is able to sustain the appliance's maximum power load indicated in the Technical details table *(see page 5)*;
- the supply voltage is included within the values indica ted on the Technical details table *(see page 5)*;
- the socket is compatible with the washing machine's plug. If this is not the case, replace the socket or the plug.

Your appliance is now supplied with a 13 amp fused plug it can be plugged into a 13 amp socket for immediate use. Before using the appliance please read the instructions below.

WARNING - THIS APPLIANCE MUST BE EARTHED.
THE FOLLOWING OPERATIONS SHOULD BE CARRIED OUT BY A QUALIFIED ELECTRICIAN.

Replacing the fuse:
When replacing a faulty fuse, a 13 amp ASTA approved fuse to BS 1362 should always be used, and the fuse cover re-fitted. If the fuse cover is lost, the plug must not be used until a replacement is obtained.
Replacement fuse covers:
If a replacement fuse cover is fitted, it must be of the correct colour as indicated by the coloured marking or the colour that is embossed in words on the base of the plug. Replacements can be obtained directly from your nearest Service Depot.

Removing the plug:
If your appliance has a non-rewireable moulded plug and you should wish to re-route the mains cable through partitions, units etc., please ensure that either:
the plug is replaced by a fused 13 ampere re-wearable plug bearing the BSI mark of approval.
or:
the mains cable is wired directly into a 13 amp cable outlet, controlled by a switch, (in compliance with BS 5733) which is accessible without moving the appliance.

Disposing of the plug:
Ensure that before disposing of the plug itself, you make the pins unusable so that it cannot be accidentally inserted into a socket.

Instructions for connecting cable to an alternative plug:
Important: the wires in the mains lead are coloured in accordance with the following code:

Green & Yellow	**Earth**
Blue	**Neutral**
Brown	**Live**

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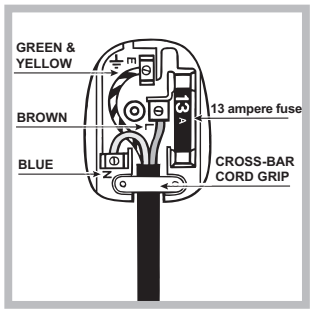
As the colours of the wires in the lead may not correspond with the coloured markings identifyng the terminals in your plug, proceed as follows:
Connect Green & Yellow wire to terminal marked **E** or ⏚ or coloured Green or Green & Yellow.
Connect Brown wire to terminal marked **L** or coloured Red.
Connect Blue wire to terminal marked **N** or coloured Black.
If a 13 amp plug (BS 1363) is used it must be fitted with a 13 amp fuse, either in the plug or adaptor or at the distribution board.
If you are in any doubt the electrical supply to your machine, consult a qualified electrician before use.
How to connect an alternative plug:
The wires in this mains lead are coloured in accordance with the following code:

BLUE	**NEUTRAL (N)**
BROWN	**LIVE (L)**
GREEN & YELLOW	**EARTH (E)**

Disposing of the appliance:
When disposing of the appliance please remove the plug by cutting the mains cable as close as possible to the plug body and dispose of it as described above.



! The washing machine should not be installed in an outdoor environment, not even when the area is sheltered, because it may be very dangerous to leave it exposed to rain and thunderstorms.

! When the washing machine is installed, the mains socket must be within easy reach.

! Do not use extensions or multiple sockets.

! The power supply cable must never be bent or dangerously compressed.

! The power supply cable must only be replaced by an authorised serviceman.

Warning! The company denies all liability if and when these norms are not respected.

The first wash cycle

Once the appliance has been installed, and before you use it for the first time, run a wash cycle with detergent and no laundry, setting the 90°C programme without a pre-wash cycle.

Technical data	
Model	PWC 8128 W
Dimensions	width 59.5 cm height 85 cm depth 62 cm
Capacity	from 1 to 8 kg
Electrical connections	please refer to the technical data plate fixed to the machine
Water connections	maximum pressure 1 MPa (10 bar) minimum pressure 0.05 MPa (0.5 bar) drum capacity 62 litres
Spin speed	up to 1200 rotations per minute
Energy rated programmes according to regulation EN 60456	programme 1; temperature 60°C; using a load of 8 kg.
	This appliance conforms to the following EC Directives: - 89/336/EEC dated 03/05/89 (Electro-magnetic Compatibility) and subsequent modifications - 2006/95/EC (Low Voltage) - 2002/96/EC

Description of the washing machine and starting a wash cycle

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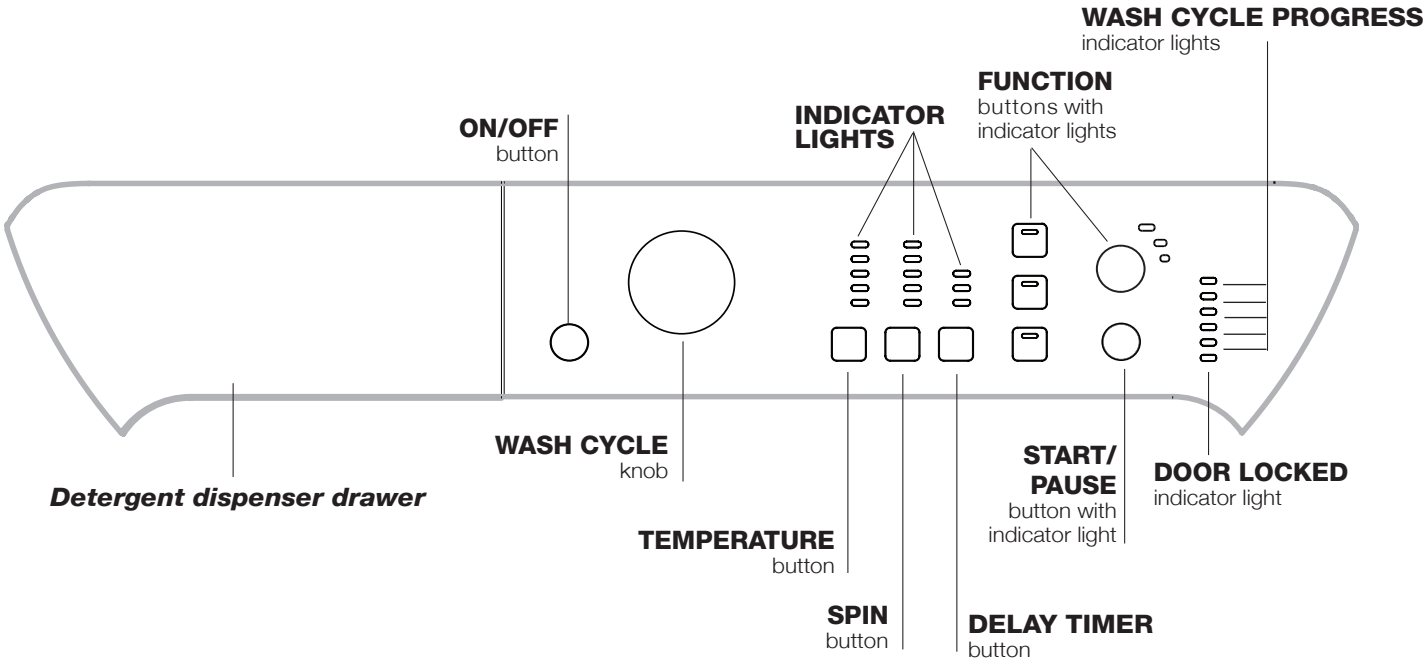
Control panel



Detergent dispenser drawer: used to dispense detergents and washing additives (*see "Detergents and laundry"*).

ON/OFF button: switches the washing machine on and off.

WASH CYCLE knob: programmes the wash cycles. During the wash cycle, the knob does not move.

FUNCTION buttons with indicator light**:** used to select the available functions. The indicator light corresponding to the selected function will remain lit.

TEMPERATURE button: sets the temperature or the cold wash cycle (*see "Personalisation"*).

SPIN button: sets the spin speed or exclude the spin cycle completely (*see "Personalisation"*).

DELAY TIMER button: delays the start of the wash cycle by up to 9 hours.
Press the button repeatedly until the indicator light corresponding to the desired delay time turns on.
When the button is pressed for the fourth time, the option will be deactivated.
N.B.: once the START/PAUSE button has been pressed, the delay time can only be modified by decreasing it until the set programme is launched.
! This option is available on all programmes.

WASH CYCLE PROGRESS indicator lights: used to monitor the progress of the wash cycle.
The illuminated indicator light shows which phase is in progress.

DOOR LOCKED indicator light: indicates whether the door may be opened or not *(see next page)*.

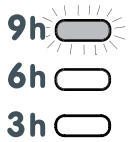
START/PAUSE button with indicator light: starts or temporarily interrupts the wash cycles.
N.B. To pause the wash cycle in progress, press this button; the corresponding indicator light will flash orange, while the indicator light for the current wash cycle phase will remain lit in a fixed manner. If the DOOR LOCKED 🔒 indicator light is switched off, the door may be opened.
To start the wash cycle from the point at which it was interrupted, press this button again.

Standby mode
This washing machine, in compliance with new energy saving regulations, is fitted with an automatic standby system which is enabled after a few minutes if no activity is detected. Press the ON-OFF button briefly and wait for the machine to start up again.

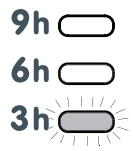
Indicator lights

The indicator lights provide important information.
This is what they can tell you:

Delayed start
If the DELAY TIMER function has been activated (*see "Personalisation"*), after the wash cycle has been started the indicator light corresponding to the selected delay period will begin to flash:



As time passes, the remaining delay will be displayed and the corresponding indicator light will flash:



The set programme will start once the selected time delay has expired.

Wash cycle phase indicator lights
Once the desired wash cycle has been selected and has begun, the indicator lights switch on one by one to indicate which phase of the cycle is currently in progress.

Wash
Rinse
Spin
Drain
End of wash cycle **END**

Function buttons and corresponding indicator lights
When a function is selected, the corresponding indicator light will illuminate.
If the selected function is not compatible with the programmed wash cycle, the corresponding indicator light will flash and the function will not be activated.
If the selected function is not compatible with another function which has been selected previously, the indicator light corresponding to the first function selected will flash and only the second function will be activated; the indicator light corresponding to the enabled option will remain lit.
Note: if the SMART function is active, all other non-compatible functions cannot be activated.

Door locked indicator light
When the indicator light is on, the porthole door is locked to prevent it from being opened; make sure the indicator light is off before opening the door.
To open the door during a running wash cycle, press the START/PAUSE button; the door may be opened once the DOOR LOCKED indicator light turns off.
! If the "functions" and START/PAUSE indicator lights flash fast and the "current phase" and DOOR LOCKED indicator lights turn on, there is an anomaly *(see "Troubleshooting").*

Starting a wash cycle

1. Turn the washing machine on by pressing the ON/OFF button. All the indicator lights will turn on for a few seconds, then only the indicator lights relative to the selected programme settings will remain lit and the START/PAUSE indicator light will flash.
2. Load the laundry and close the door.
3. Set the WASH CYCLE knob to the desired programme.
4. Set the washing temperature (*see "Personalisation").*
5. Set the spin speed *(see "Personalisation").*
6. Measure out the detergent and washing additives (*see "Detergents and laundry").*
7. Select the desired functions.
8. Start the wash cycle by pressing the START/PAUSE button and the corresponding indicator light will remain lit in a fixed manner, in blu.
To cancel the set wash cycle, pause the machine by pressing the START/PAUSE button and select a new cycle.
9. At the end of the wash cycle the **END** indicator light will switch on. The door can be opened once the DOOR LOCK indicator light turns off. Take out your laundry and leave the appliance door ajar to make sure the drum dries completely. Switch the washing machine off by pressing the ON/OFF button.

Wash cycles

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Table of wash cycles

Wash cycles	Description of the wash cycle	Max. temp. (°C)	Max. speed (rpm)	Detergents		Max. load (kg)	Cycle duration
				Main wash	Fabric softener		
	Smart cycles						
1	**White Cotton:** extremely soiled whites.	90°	1200	●	●	8	164
1	**White Cotton (1):** heavily soiled whites and resistant colours.	60°	1200	●	●	8	180
1	**White Cotton (2):** heavily soiled whites and delicate colours.	40°	1200	●	●	8	147
2	**Cotton:** heavily soiled whites and resistant colours.	60°	1200	●	●	8	144
3	**Coloured Cottons (3):** lightly soiled whites and delicate colours.	40°	1200	●	●	8	96
4	**Cotton:** lightly soiled whites and delicate colours.	30°	1200	●	●	8	63
5	**Synthetics:** lightly soiled resistant colours.	40°	800	●	●	3,5	82
6	**Jeans**	40°	800	●	●	4	80
7	**Shirts**	40°	600	●	●	2	70
8	**Mix-Cool 30':** to refresh lightly soiled garments quickly (not suitable for wool, silk and clothes which require washing by hand).	Cold water	800	●	●	3	30
	Special cycles						
9	**Wool:** for wool, cashmere, etc.	40°	600	●	●	2	55
10	**Delicates:** for garments in silk and viscose, lingerie.	30°	0	●	●	2	55
11	**Duvet:** for down-stuffed garments	30°	1000	●	●	3	94
12	**Outwear***	30°	400	●	-	2,5	46
13	**Sport Shoes**	30°	600	●	●	Max. 2 pairs	60
	Partial cycles						
	Rinse	-	1200	-	●	8	36
	Spin	-	1200	-	-	8	16
	Drain	-	0	-	-	8	2

The information contained in the table is intended as a guide only.

For all Test Institutes:
1) Test wash cycle in compliance with regulation EN 60456: set wash cycle 1 with a temperature of 60°C.
2) Long wash cycle for cottons: set wash cycle 1 with a temperature of 40°C.
3) Short wash cycle for cottons: set wash cycle 3 with a temperature of 40°C.

*** ! When you select this cycle the indicator light corresponding to 600 rpm will switch on, even if Outwear Cycle has a maximum spin speed of 400 rpm to take care for garments.**

Personalisation

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Setting the temperature

Press the TEMPERATURE button to set the wash temperature (see *Table of wash cycles*).
The temperature may be lowered, or even set to a cold wash ❄.
The washing machine will automatically prevent you from selecting a temperature which is higher than the maximum value set for each wash cycle.

Setting the spin speed

Press the SPIN SPEED button to set the spin speed for the selected wash cycle.
The maximum spin speeds available for each wash cycle are as follows:

Wash cycles	Maximum spin speed
Cottons	1200 rpm
Synthetics	800 rpm
Wool	600 rpm
Silk	drain only

The spin speed may be lowered, or the spin cycle can be excluded altogether by selecting the symbol ⊘.
The washing machine will automatically prevent you from selecting a spin speed which is higher than the maximum speed set for each wash cycle.

Functions

The various wash functions available with this washing machine will help to achieve the desired results, every time.
To activate the functions:
1. Press the button corresponding to the desired function;
2. the function is enabled when the corresponding indicator light is illuminated.

Note: If the indicator light flashes rapidly, this signals that this particular function may not be selected in conjunction with the selected wash cycle.

SMART

The SMART option optimises washing to suit the quantity of laundry loaded into the machine, thereby reducing the overall wash cycle duration while minimising water and energy consumption. Press the SMART button to select the type of wash cycle desired:
Intense: vigorous wash cycle for garments with a heavy soil level.
Perform: standard wash cycle for garments with a normal soil level.
Fast: quick wash cycle for garments with a light soil level.
! This may only be used in conjunction with wash cycles 1, 2, 3, 4, 5 (all three levels) and 6, 7, 8 (**Perform** and **Fast** levels).

Extra Rinse

By selecting this option, the efficiency of the rinse is increased and optimal detergent removal is guaranteed. It is particularly useful for sensitive skin.
! It cannot be used in conjunction with wash cycles 8, ◎, .

Easy iron

By selecting this function, the wash and spin cycles will be modified in order to reduce the formation of creases. At the end of the cycle the washing machine will perform slow rotations of the drum, while the EASY IRON and START/PAUSE indicator lights will flash (blue and orange respectively). To end the cycle, press the START/PAUSE button or the EASY IRON button. For wash cycles number 10-12, the machine will end the cycle while the laundry is soaking; the EASY IRON and START/PAUSE indicator lights will flash. To drain the water so that the laundry may be removed, press the START/PAUSE button or the EASY IRON button.
! It cannot be used in conjunction with wash cycles 8, 9, 13, ◎, .

Cool Wash

The Cool Wash function saves energy by not heating the water used to wash your laundry – an advantage both to the environment and to your energy bill. Instead, intensified wash action and water optimisation ensure great wash results in the same average time of a standard cycle.
For the best washing results we recommend the usage of a liquid detergent.
! It cannot be used in conjunction with wash cycles 7, 8, 9, 10, 11, 13, , ◎, .

Detergents and laundry

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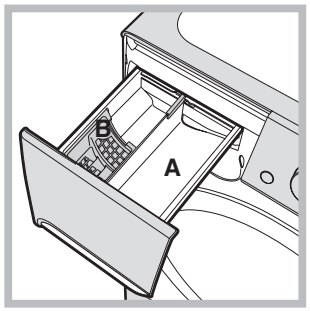
Detergent dispenser drawer

Good washing results also depend on the correct dose of detergent: adding too much detergent will not necessarily result in a more efficient wash, and may in fact cause build up on the inside of your appliance and contribute to environmental pollution.

! Do not use hand washing detergents because these create too much foam.



Open the detergent dispenser drawer and pour in the detergent or washing additive, as follows.

compartment A: Detergent for the wash cycle (powder or liquid)
Liquid detergent should only be poured in immediately prior to the start of the wash cycle.
compartment B: Additives (fabric softeners, etc.)
The fabric softener should not overflow the grid.

Preparing the laundry

- Divide the laundry according to:
  - the type of fabric/the symbol on the label
  - the colours: separate coloured garments from whites.
- Empty all garment pockets and check the buttons.
- Do not exceed the listed values, which refer to the weight of the laundry when dry:
  Durable fabrics: max. 8 kg
  Synthetic fabrics: max. 3,5 kg
  Delicate fabrics: max. 2 kg
  Wool: max. 2 kg
  Silk: max. 2 kg

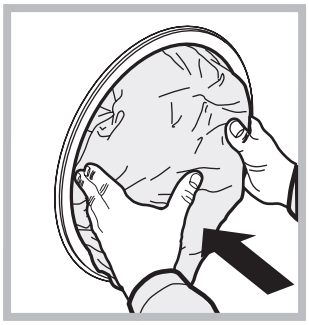
How much does your laundry weigh?

1 sheet 400-500 g
1 pillow case 150-200 g
1 tablecloth 400-500 g
1 bathrobe 900-1200 g
1 towel 150-250 g

Garments requiring special care

Jeans: Turn garments inside-out before washing and use a liquid detergent. Use programme **6**.
Shirts: use special wash cycle **7** to wash shirts in various fabrics and colours.
It guarantees maximum care is taken of the garments and minimises the formation of creases.

Mix-Cool 30': this wash cycle was designed to wash lightly soiled garments quickly: it lasts just 30 minutes and therefore saves both energy and time. By selecting wash cycle **8**, it is possible to wash different fabrics (except for wool and silk items) using a cold cycle, up to a maximum load of 3 kg.
Wool: all wool garments can be washed using programme **9**, even those carrying the "hand-wash only" label. For best results, use special detergents and do not exceed 2 kg of laundry.
Delicates: use special wash cycle **10** to wash all silk garments. We recommend the use of special detergent which has been designed to wash delicate clothes.
Curtains: fold curtains and place them in a pillow case or mesh bag. Use wash cycle **10**.
Duvet: to wash double or single duvets (the weight of which should not exceed 3 kg), cushions or clothes padded with goose down such as puffa jackets, use the special wash cycle number **11** "Duvet". We recommend that duvets are placed in the drum with their edges folded inwards *(see figure)* and that no more than **¾** of the total volume of the drum is used.
To achieve the best results, we recommend that a liquid detergent is used and placed inside the detergent dispenser drawer.



Outwear (wash cycle **12**): is studied for washing water-repellent fabrics and winter jackets (e.g. Gore-Tex, polyester, nylon); for best results, use a liquid detergent and dosage suitable for a half-load; pre-treat necks, cuffs and stains if necessary; do not use softeners or detergents containing softeners. *Stuffed duvets cannot be washed with this programme.*
Sport Shoes (wash cycle **13**): is for washing sports shoes; for best results, do not wash more than 2 pairs simultaneously.

Load balancing system

Before every spin cycle, to avoid excessive vibrations and to distribute the load in a uniform manner, the drum rotates continuously at a speed which is slightly greater than the washing rotation speed. If, after several attempts, the load is not balanced correctly, the machine spins at a reduced spin speed. If the load is excessively unbalanced, the washing machine performs the distribution process instead of spinning. To encourage improved load distribution and balance, we recommend small and large garments are mixed in the load.

Precautions and tips

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! This washing machine was designed and constructed in accordance with international safety regulations. The following information is provided for safety reasons and must therefore be read carefully.

General safety

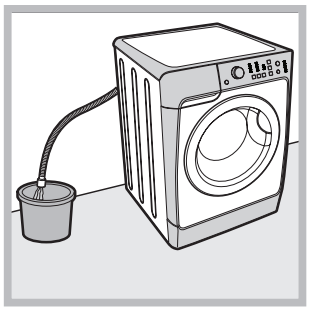
- This appliance is not intended for use by persons (inclu ding children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance was designed for domestic use only.
- Do not touch the machine when barefoot or with wet or damp hands or feet.
- Do not pull on the power supply cable when unplugging the appliance from the electricity socket. Hold the plug and pull.
- Do not open the detergent dispenser drawer while the machine is in operation.
- Do not touch the drained water as it may reach extremely high temperatures.
- Never force the porthole door. This could damage the safety lock mechanism designed to prevent accidental opening.
- If the appliance breaks down, do not under any circumstances access the internal mechanisms in an attempt to repair it yourself.
- Always keep children well away from the appliance while it is operating.
- The door can become quite hot during the wash cycle.
- If the appliance has to be moved, work in a group of two or three people and handle it with the utmost care. Never try to do this alone, because the appliance is very heavy.
- Before loading laundry into the washing machine, make sure the drum is empty.

Disposal

- Disposing of the packaging materials: observe local regulations so that the packaging may be re-used.
- The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment, requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment. The crossed out “wheeled bin” symbol on the product reminds you of your obli gation, that when you dispose of the appliance it must be separately collected.
  Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

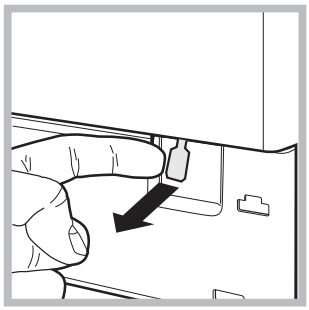
Opening the porthole door manually

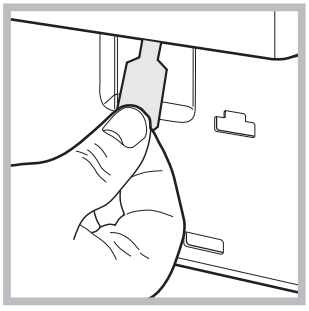
In the event that it is not possible to open the porthole door due to a powercut, and if you wish to remove the laundry, proceed as follows:



1. remove the plug from the electrical socket.
2. make sure the water level inside the machine is lower than the door opening; if it is not, remove excess water using the drain hose, collecting it in a bucket as indicated in the *figure*.

3. remove the cover panel on the lower front part of the washing machine (*see overleaf*).





4. pull outwards using the tab as indicated in the figure, until the plastic tie-rod is freed from its stop position; pull downwards and open the door at the same time.

5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

Care and maintenance

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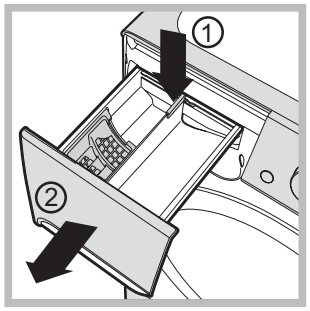
Cutting off the water and electricity supplies

- Turn off the water tap after every wash cycle. This will limit wear on the hydraulic system inside the washing machine and help to prevent leaks.
- Unplug the washing machine when cleaning it and during all maintenance work.

Cleaning the washing machine

The outer parts and rubber components of the appliance can be cleaned using a soft cloth soaked in lukewarm soapy water. Do not use solvents or abrasives.

Cleaning the detergent dispenser drawer



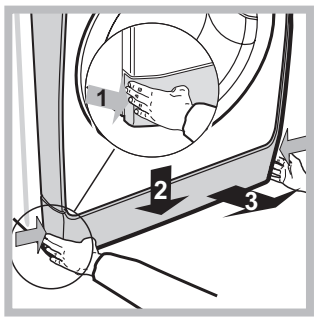
To remove the drawer, press lever (1) and pull the drawer outwards (2) *(see figure).* Wash it under running water; this procedure should be repeated frequently.

Cleaning the pump

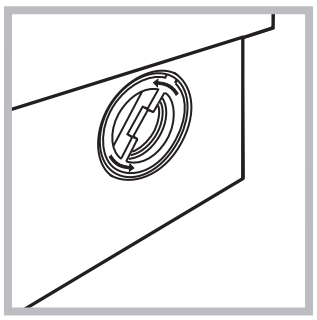
The washing machine is fitted with a self-cleaning pump which does not require any maintenance. Sometimes, small items (such as coins or buttons) may fall into the pre-chamber which protects the pump, situated in its bottom part.

! Make sure the wash cycle has finished and unplug the appliance.

To access the pre-chamber:



1. take off the cover panel on the front of the machine by first pressing it in the centre and then pushing downwards on both sides until you can remove it *(see figures);*



2. unscrew the lid by rotating it anti-clockwise (*see figure*)*:* a little water may trickle out. This is perfectly normal;

3. clean the inside thoroughly;
4. screw the lid back on;
5. reposition the panel, making sure the hooks are securely in place before you push it onto the appliance.

Checking the water inlet hose

Check the inlet hose at least once a year. If there are any cracks, it should be replaced immediately: during the wash cycles, water pressure is very strong and a cracked hose could easily split open.

! Never use second-hand hoses.

Troubleshooting

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Your washing machine could fail to work. Before contacting the Technical Assistance Centre (*see "Assistance"*), make sure that the problem cannot be not solved easily using the following list.

Problem:	Possible causes / Solutions:
The washing machine does not switch on.	• The appliance is not plugged into the socket fully, or is not making contact. • There is no power in the house.
The wash cycle does not start.	• The washing machine door is not closed properly. • The ON/OFF button has not been pressed. • The START/PAUSE button has not been pressed. • The water tap has not been opened. • A delayed start has been set (*see "Personalisation").*
The washing machine does not take in water (the indicator light for the first wash cycle stage flashes rapidly).	• The water inlet hose is not connected to the tap. • The hose is bent. • The water tap has not been opened. • There is no water supply in the house. • The pressure is too low. • The START/PAUSE button has not been pressed.
The washing machine continuously takes in and drains water.	• The drain hose is not fitted at a height between 65 and 100 cm from the floor (*see "Installation")*. • The free end of the hose is under water (*see "Installation")*. • The wall drainage system is not fitted with a breather pipe. If the problem persists even after these checks, turn off the water tap, switch the appliance off and contact the Assistance Service. If the dwelling is on one of the upper floors of a building, there may be problems relating to water drainage, causing the washing machine to fill with water and drain continuously. Special anti-draining valves are available in shops and help to avoid this inconvenience.
The washing machine does not drain or spin.	• The wash cycle does not include draining: some wash cycles require the drain phase to be started manually. • The "Easy iron" function is enabled: to complete the wash cycle, press the START/PAUSE button *("Personalisation").* • The drain hose is bent (*see "Installation")*. • The drainage duct is clogged. • The "Spin Speed" is in ⊘ position.
The washing machine vibrates a lot during the spin cycle.	• The drum was not unlocked correctly during installation (*see "Installation")*. • The washing machine is not level (*see "Installation")*. • The washing machine is trapped between cabinets and walls (*see "Installation")*.
The washing machine leaks.	• The water inlet hose is not screwed on properly (*see "Installation")*. • The detergent dispenser drawer is blocked (for cleaning instructions, *see "Care and maintenance")*. • The drain hose is not fixed properly (*see "Installation"*).
The "Functions" indicator lights and the "start/pause" indicator light flash, while one of the "phase in progress" indicator lights and the "door locked" indicator light will remain lit in a fixed manner.	• Switch off the machine and unplug it, wait for approximately 1 minute and then switch it back on again. If the problem persists, contact the Technical Assistance Service.
There is too much foam.	• The detergent is not suitable for machine washing (it should display the text "for washing machines" or "hand and machine wash", or the like). • Too much detergent was used.

Service

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Before calling for Assistance:
- Check whether you can solve the problem alone *(see "Troubleshooting")*;
- Restart the programme to check whether the problem has been solved;
- If this is not the case, contact an authorised Technical Assistance Centre using the telephone number provided on the guarantee certificate.

! Always request the assistance of authorised technicians.

Have the following information to hand:
- the type of problem;
- the appliance model (Mod.);
- the serial number (S/N).

This information can be found on the data plate applied to the rear of the washing machine, and can also be found on the front of the appliance by opening the door.

Guarantee

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12 Months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory . These include but are not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee

Indesit also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on **08448 24 24 24 (Republic of Ireland 01 230 0800).**

Extended Guarantees

We offer a selection of repair protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on **08448 226 226 (Republic of Ireland 01 230 0233).**

Free Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Indesit Service Hotline on **08448 224 224 (Republic of Ireland 0818 313 413)** for telephone assistance, or, where necessary, to arrange for an engineer to call.

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After Sales Service

No one is better placed to care for your Indesit appliance during the course of its working life than us - the manufacturer.

Essential Contact Information

Indesit Service

We are the largest service team in Europe offering you access to 400 skilled telephone advisors and 1100 fully qualified engineers on call to ensure you receive fast, reliable, local service.

UK: 08448 224 224
Republic of Ireland: 0818 313 413
www.indesitservice.co.uk

Please note: Our advisors will require the following information:

Model number: _____

Serial number: _____

Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08448 225 225
Republic of Ireland: 0818 313 413
www.indesitservice.co.uk

Appliance Registration

We want to give you additional benefits of Indesit ownership. To activate your free 5 year parts guarantee you must register your appliance with us.

UK: 08448 24 24 24
Republic of Ireland: 01 230 0800
www.indesitservice.co.uk

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB
Indesit Company Unit 49 Airways Industrial Estate, Dublin 17

Recycling & Disposal Information

As part of Indesit's continued commitment to helping the environment, Indesit reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket, and the door cannot be locked shut.